

# John Abraham

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Recently the Dignity Campaign published a graphic translating the word 'Dignity' into the most commonly spoken languages used throughout Macomb County. John Abraham, who grew up in India and speaks and writes five languages, brought to our attention a typo in the Hindi translation. He informed us that each of India's 20+ states has its own distinct language, customs, cuisine and traditions, and that even a slight variation in symbols used can completely change the meaning of a word. In this case, the originally published word meant 'heat'. While kindly offering his help in correcting the mistake, John also enlightened us to the amazing fact that in India one learns three languages in school, with Hindi, the national language, being mandatory.

John could have easily criticized, or ignored, our error. Instead he assumed our good intentions and provided a learning opportunity to us. Today we are sharing this learning moment with you. We would like to recognize John for using **DIGNITY** in the workplace.

In a situation where you might be tempted to criticize someone's misunderstanding, follow John's lead in:

- Assuming good intentions
- Approaching with a calm demeanor
- Providing context for the miscommunication
- Offering insight and knowledge
- Suggesting advice for next time

## DIGNITY IN ACTION

