

MOVING FORWARD TOGETHER

2020-2021 Annual Report



Children & Family Services | Community Services | Senior Services



**Macomb
Community
Action**



UNWAVERING

in our Community Action

MISSION

Persistent action to diminish poverty and promote independence.

VISION

All Macomb County residents achieve their fullest potential and maintain personal stability and security.

VALUES & BELIEFS

PEOPLE

We are a community where no one should have to walk alone.

DIVERSITY & INCLUSION

Embracing diversity and ensuring inclusion strengthens and enriches our community.

PERSON-CENTERED SERVICES

Maximum feasible participation and all persons are treated with dignity and respect.

ACCESSIBILITY, EQUITY, AND PARITY

Barriers to independence exist in our community. Persistent action is required to ensure all persons have opportunities to work toward reaching their fullest potential.

ADVOCACY

To meet our Mission, we encourage collaboration, we inform policy, we impact change.



HEAD START Head Start is an early childhood development and education program for income-eligible families. The program provides a range of services for pregnant women and families with children ages 0 - 5. We partner with each family to promote high-quality school readiness at no cost.



FOOD PROGRAM The Macomb Food Program provides immediate relief to those in need of food through a network of more than 70 pantries and hunger relief organizations. The program supplies food at no cost to ensure pantry shelves are stocked.



ACTION CENTERS Our Action Centers offer services to income-eligible Macomb County residents to diminish poverty and promote independence through rent/mortgage and utility assistance, and other programs.



COMMUNITY DEVELOPMENT The Community Services division offers a wide variety of programs to residents and municipalities ranging from transportation services, housing services such as weatherization and rehabilitation, and community development programs. Funding for the various programs includes but is not limited to the US Department of Housing and Urban Development (HUD), the US Department of Energy (DOE), and the US and Michigan Departments of Transportation (DOT and MDOT).



SENIOR SERVICES The focus of this division is to support the local senior community with not only food needs but also to address the needs of our growing and diverse senior population. This division is widely known for its most popular program: Meals on Wheels (MOW).

MACOMB COMMUNITY ACTION ADVISORY BOARD (MCAAB) OFFICERS:

MCAAB OFFICERS

Chair: **Denise Amenta**

First Vice Chair: **Monica Bihar-Natzke**

Second Vice Chair: **Michael Bruci**

NEW MCAAB OFFICERS

Chair: **Justin Al-Igoe**

First Vice Chair: **Tanya Blatz**

Second Vice Chair: **Carmen Bordea**

REPRESENTATIVES FROM THE PUBLIC SECTOR

Joan Flynn, City of Warren

Mark Hackel, Macomb County Executive, Ex-Officio

Honorable William Hackel III, 42nd District Court
- Division II, New Baltimore

Matthew Wallace, Clinton Township

Tom Kalkofen, Community Member

Matthew Micinski, Community Member

REPRESENTATIVES FROM THE CONSUMER SECTOR

Denise Amenta, Community Member

Monica Bihar-Natzke, Community Member

Michael Bruci, Consumer

Robert Combs, Macomb Food Program Pantry Network

Carlee Wilson, Head Start Policy Council chair

REPRESENTATIVES FROM THE PRIVATE SECTOR

Justin Al-Igoe, Macomb St. Clair Workforce
Development Board

Tanya Blatz, U.S. Army Garrison, Detroit Arsenal

Sara Gold, United Way for Southeastern Michigan

Carmen Bordea, Office of Global Michigan

Krista Willette, R.N., M.S.A., Macomb County
Health Department



Denise Amenta
Board Chair, MCAAB

THANK YOU FOR YOUR SERVICE

Macomb Community Action is exceptionally grateful for the long service of outgoing Board Chair Denise Amenta.

Serving over 15 years on the Advisory Board, Denise provided advocacy for the County's most vulnerable residents. Prior to her work on MCAAB, Denise served at St. Mark Parish, Warren, in their food pantry. Denise's long-standing commitment to serve those in need and her passion for human service have been an asset to Macomb County and a testament to her values.

As an Advisory Board member, Denise led efforts for Board training and improvements, and actively championed the programs and partnerships that MCA developed to best serve the community.

We thank her for her exceptional leadership on the MCA Advisory Board, and wish her well on her next endeavors.



Justin Al-Igoe
MCAAB Chair

WE WELCOME NEW MCAAB BOARD CHAIR JUSTIN AL-IGOE TO MACOMB

Justin is the Executive Director of the Macomb/St. Clair Workforce Development Board. He has been employed in various Workforce Development occupations since 2008, and prior to that, he worked for several years on Community Action programs in Washtenaw County. Justin is an Officer in the United States Navy Reserve and has received commendations for his service during deployments to the Middle East and Africa.





A handwritten signature in black ink, appearing to read 'Ernest Cawvey'.

Ernest Cawvey

Director,
Macomb Community Action



**Macomb
Community
Action**

Community Action Promise

“Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.”

Now, more than ever, Community Action Agencies play an essential role in both responding to community crises and investing into prevention to avoid homelessness and hunger among our neighbors. Across the nation, Community Action Agencies have supported residents to endure the pandemic and have provided emergency safety-nets for communities. This year, Macomb Community Action continued to face increased demand for our many services, and together with local governments and community organizations we have helped Macomb County residents to access much-needed support to stay in their homes.

THANK YOU to our staff and partners who played a critical role in helping MCA rise to the challenge of the pandemic and meet the tremendous increase in demand for our services. Our ability to adapt and respond to ongoing and changing community needs is a remarkable accomplishment, made possible by the excellence and collaboration of many organizations. The programs and services we provide were able to adapt to changing community needs thanks to the partnerships and collaboration of countless organizations and volunteers.

Complex challenges like poverty, hunger, and homelessness require collaborative solutions. No single organization can solve these challenges alone. As such, the goal of Community Action is to collaborate across sectors to help us provide services that are greater than the sum of their parts. I am truly humbled by the unwavering dedication from our staff, partners, and community residents across Macomb County that have joined together to help address the needs of our most vulnerable families. In this time of crisis, you have helped provide a light of hope. Thank you for being part of our important work.

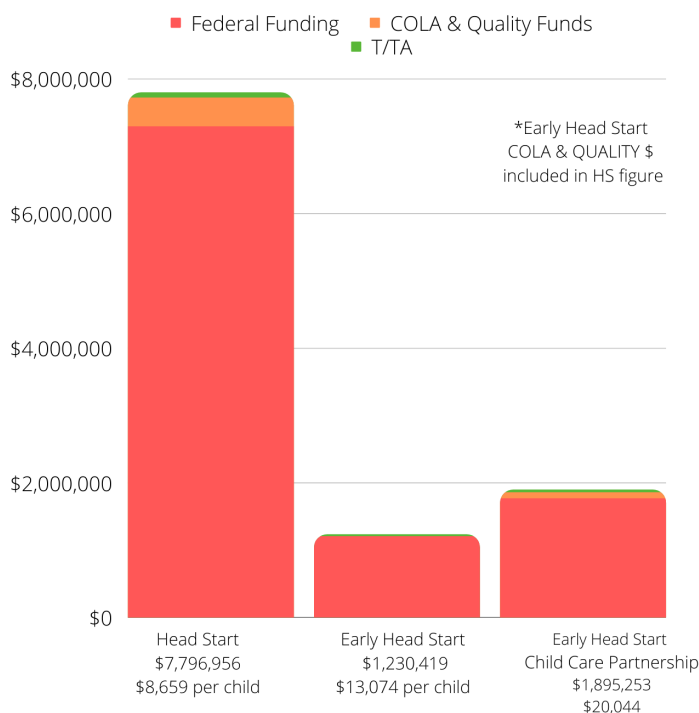


Children and Family Services

HEAD START 0-5

Head Start 0-5 is a program designed to serve low-income pregnant women and children birth through school age and their families. School readiness preparation is a focus with health, mental health and disabilities services as the foundation for a child's physical, social and developmental needs.

Head Start & Early Head Start MAIN FEDERAL GRANTS \$10,922,628



OTHER FEDERAL AWARDS:

- COVID CARES Act - (10/1/20 - 8/31/21)**
 Head Start - **\$739,956**
 Early Head Start - **\$80,850**
 Child Care Partnership - **\$77,335**
- Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act**
\$307,59 (4/1/21 - 3/31/23)
- AMERICAN RESCUE 4/1/21 through 3/31/23**
\$1,530,413 (4/1/21 - 3/31/23)

Children and Family Services

HEAD START 0-5

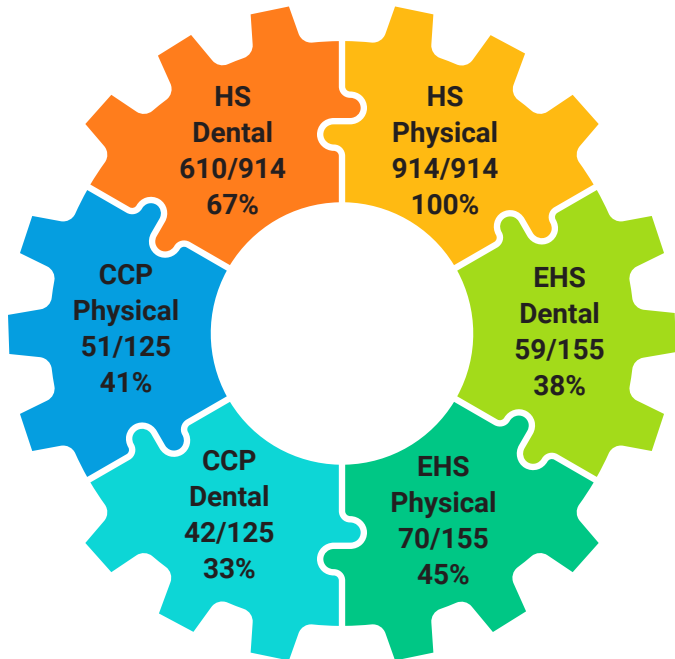
Due to the COVID-19 pandemic, Head Start classrooms were closed and the program moved to remote teaching. Increased family support and involvement included:

- Weekly well-checks by Family & Health Advocates
- Monthly Gleaners food drops
- Monthly diaper & wipe drives
- At home “learning kits”
- Laptop and ipad distribution with VPN capabilities
- New Early Childhood books for classroom and home care libraries

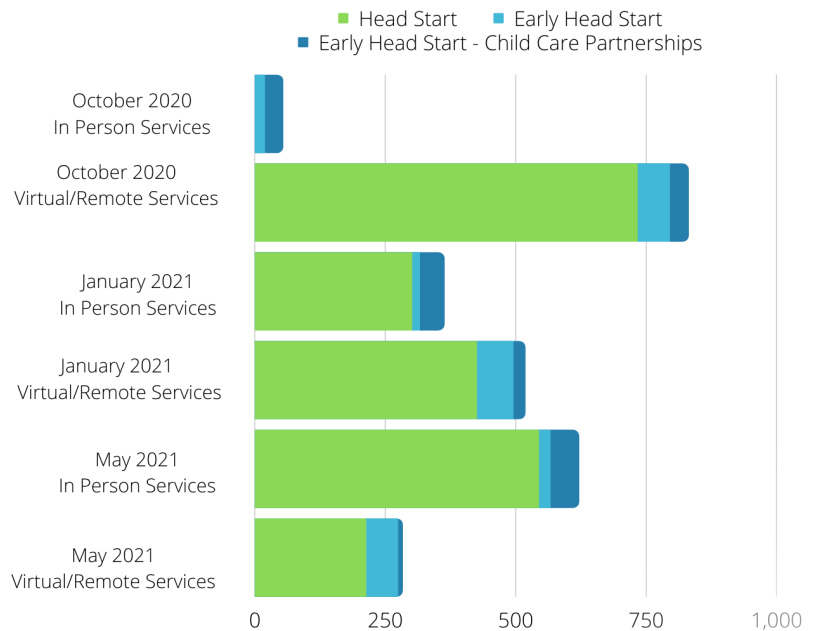
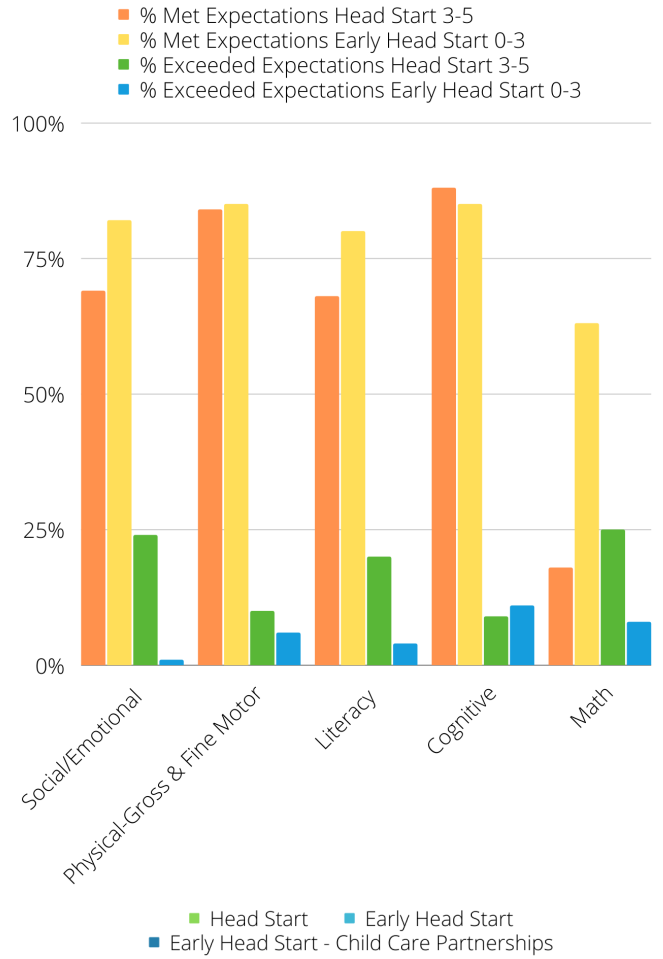
Plante & Moran, PLLC conducted the 2020 Single Audit. The auditors found no material weaknesses nor any deficiencies in the federal Head Start program.

DENTAL & PHYSICALS

from PIR 2020-2021



Head Start & Early Head Start READINESS GOALS 2020-2021



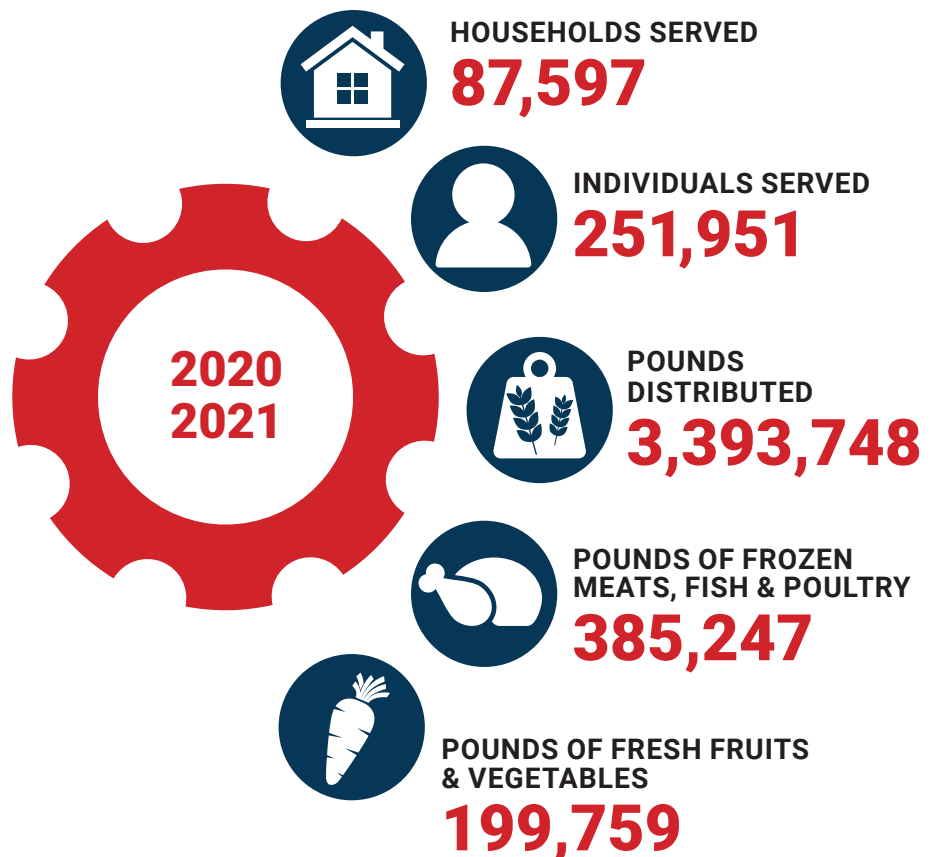


Children and Family Services **MACOMB FOOD PROGRAM**

Macomb Community Action's response to increased food demand:

- Expansion of freezer and cooler spaces
- Expanded partnership with local ministries and school districts
- Fostered new distribution partners such as "My Care Health Centers" in Warren and Mt. Clemens
- Increased distribution of TEFAP/ Commodities including fresh fruits and vegetables along with dairy products, frozen meats, fish, and poultry.

We responded to the increased food demand by:





Community Services

ACTION CENTERS

DIRECT ASSISTANCE

Past due rent and mortgage assistance; utility and water bill assistance, burial and funeral assistance

- **654 households** – Community Service Block Grants (CSBG) Coronavirus Aid, Relief, and Economic Security (CARES) Act
- **340 households** – Macomb County CARES Act

UTILITY ASSISTANCE

- **41 households** – Bureau of Community Action & Economic Opportunity (BCAEO) Michigan Energy Assistance Program (MEAP)

WATER BILL ASSISTANCE

- **501 households** – Water Residential Assistance Program (WRAP)

VETERAN ASSISTANCE

- **102 veteran households** – Supportive Services for Veteran Families (SSVF)

HOUSING ASSISTANCE

- **200 individuals** – United Way for Southeastern Michigan Basic Needs and Winter Relief

WATER ARREARS ASSISTANCE

- **6,043 households** – WCARES

TECHNOLOGY ASSISTANCE

- **500 households** – Digital Divide

CERA - COVID Emergency Recovery Act

- Assisted 1,876 households with basic housing security
- Received over \$52 million from the U.S. Department of Treasury Emergency Rental Assistance program to assist households with rent or utilities
- Processed over 2,772 applications and provided nearly \$14 million of assistance with rent and rent arrears; gas, electric and water utilities; court costs and late fees; and internet assistance stipends
- Partnered with Lakeshore Legal Aid to provide free legal assistance to tenants facing eviction

Walk for Warmth

- **12** households assisted
- **21** persons assisted
- **\$10,893** – Money provided to residents in assistance

Show Me the Money Day

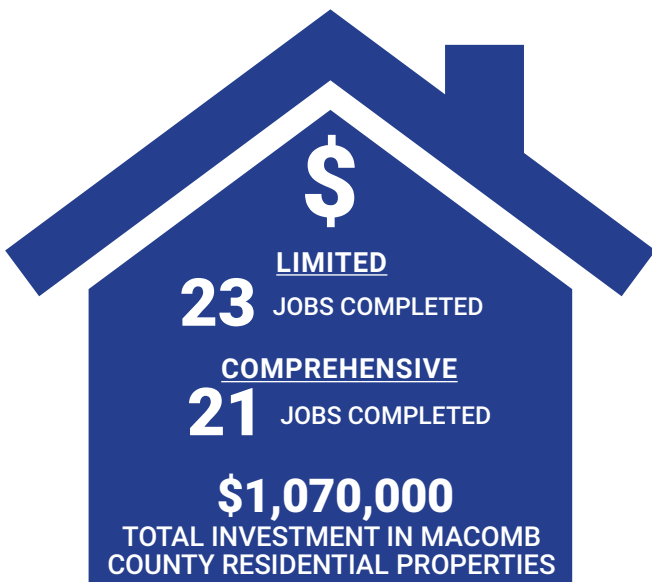
- Virtual - free financial and community resource fair
- April 13, 2021
- Collaboration between Macomb Community Action, MSU Extension and the Community Economic Development Association of MI (CEDAM).
- 9 breakout sessions: LandLord/tenant concerns, Identity theft, Raising Money Smart Kids and Emergency Savings, Disaster Recovery
- 44 participants



Community Services

COMMUNITY DEVELOPMENT

Housing Rehabilitation (CDBG & HOME)



Community Development Block Grant (CDBG) & CDBG-CoronaVirus (CV):

- ▶ Removal of architectural barriers: Chesterfield Township, Richmond Township, Macomb Township
- ▶ Sidewalk installation: Harrison Township, New Haven
- ▶ Park improvements: Eastpointe

- ▶ Fire department equipment: Eastpointe
- ▶ Public facilities improvements: Richmond Township, Fraser, Center Line
- ▶ Senior programming – Chesterfield Twp, Lenox Twp, Macomb Twp, Ray Twp, Richmond, Shelby Twp, and Utica
- ▶ Large Print Books – Shelby Twp & Utica
- ▶ Dial-A-Ride - Harrison Twp
- ▶ Armada PAL – camp scholarships for income eligible program participants
- ▶ CARE House – counseling and services for victims of abuse
- ▶ Samaritan House & Shelby Lions – food assistance
- ▶ Interfaith Volunteer Caregivers – provide assistance with chores to the elderly
- ▶ Wigs4Kids – wigs for income eligible children that experience hair loss due to illness
- ▶ Macomb Community Action Grass & Snos Program – grass cutting & snow removal for senior citizens
- ▶ Microenterprise assistance program - provided grants to businesses owned by low-income persons that had been negatively impacted by the COVID-19 pandemic

Community Services

COMMUNITY DEVELOPMENT

Emergency Solutions Grant (ESG)

- Support Macomb Community Action, Community Housing Network and Macomb County Rotating Emergency Shelter Team's (MCREST) homelessness prevention program
- Support MCREST, Salvation Army MATTS, and Turning Point shelter operations
- Support MCREST rapid re-housing program

HOME Investment Partnership Program (HOME)

- Rehabilitation of single family homes
- Acquisition and rehabilitation of tax foreclosed single family homes that will be sold to low-income homebuyers
- Construction of new affordable rental housing

Weatherization Assistance Program (WAP)

- Households Weatherized: **161**
- Persons assisted: **310**
- WAP funding **\$1,038,898.00**

Energy Waste Reduction (EWR)

Replace old, inefficient and unsafe furnaces, water heaters and refrigerators.

- Households assisted: **139**
- Persons assisted: **276**
- Rebates invested in Macomb County from utility companies: **\$287,895.00**.

Minor Home Repair (MHR)

- **\$1,000** annually to income eligible seniors, disabled individuals, and households residing in mobile homes to assist with housing repairs
- Households assisted: **164**
- Budget: **\$80,000**

Grass & Snow

- Seasonal assistance with grass cutting and snow removal for eligible persons age 60 and older and/or disabled individuals who are residents of Macomb County
- Households assisted: **312**
- Budget: **\$310,949.00**

Home Injury Prevention Program (HIPP)

- Households assisted: **318**
 - Safety devices installed **1,347**
 - Modular ramp systems installed **45**
- Budget: **\$73,333.00**

Water Residential Assistance Program (WRAP) - Conservation & Repairs

- Water audits help customers conserve water by identifying plumbing leaks and minor repairs
- Residents may receive up to **\$1,600** in repairs

Transportation

In fiscal year 2020-2021
MCA Transportation provided:

- One-way trips: **4902**
- Meals on Wheels delivered: **212,746**
- Riders transported: **2379**
- Total miles: **189,547**
 - Essential Medical Services Program
 - Meals on Wheels Program
 - Veterans Services Program



Community Services

SENIOR SERVICES

Meals on Wheels

Meals on Wheels provided:

- Lunch meals: **348,533**
- Dinner meals: **74,840**
- Weekend Meals: **11,985**
- Shelf stable meals: **14,436**
- Liquid meals (Ensure plus): **2,560**
- Holiday meals: **1,906**
- Q-Boxes (Gleaner boxes): **44 boxes** (each containing 42 meals for a total of 1,848 meals)
- Served **3,254** participants a total of **456,108** meals

Dining Senior Style

Dining Senior Style served:

- Lunch meals: **47,898**
- Chilled meals: **35,937**
- Served participants: **1,289**

Adult Day Services, Community Liaison, Handy Helpers, Additional Services/Events

GoldenBerry Day Center:

- Provided **9,017.75** hours of service to **31** participants

The Community Liaison program provided:

- **2241.5** hours of assistance to **2,971** participants

Handy Helpers provided:

- **1054.25** hours of assistance to **427** participants



FINANCIAL STATEMENT

Macomb Community Action

Statement of Revenues and Expenses

	2021 Total	2021 Normal	2021 COVID	2020 Total	2020 Normal	2020 COVID
REVENUE AND SUPPORT						
Federal Grants	74,065,863	27,901,278	46,164,585	37,805,797	25,398,097	12,407,700
State Grants	2,146,034	2,146,034		1,960,528	1,960,528	
Local	4,142,963	4,142,963		4,054,200	4,054,200	
Private Resources	4,561,264	4,561,264		4,868,469	4,472,214	396,255
Changes in Fund Balance	557,453	557,453		607,288	607,288	
In-kind	6,710,273	6,710,273		6,675,865	6,675,865	
Total Revenue and Support including CSBG	92,183,850	46,019,265	46,164,585	55,972,147	43,168,192	12,803,955
PROGRAM SERVICES:						
Administrative Programs						
County CARES - Vulnerable Populations				5,515,881		5,515,881
Children and Family Services						
Head Start Programs	16,822,265	14,444,603	2,377,662	14,271,112	14,183,777	87,335
Food Programs	5,855,220	5,855,220		5,633,421	5,480,827	152,594
Community Services						
Community Development	13,519,513	9,723,792	3,795,721	11,323,326	9,651,600	1,671,726
Action Center Programs	43,222,860	3,231,658	39,991,202	6,791,094	1,932,275	4,858,819
Weatherization Programs	2,298,486	2,298,486		2,185,345	1,840,345	345,000
Transportation	896,903	896,903		818,388	818,388	
Home Injury Prevention, Grass/Snow Programs	623,868	623,868		565,654	565,654	
Senior Services						
Nutrition Programs	4,957,585	4,957,585		4,617,859	4,475,259	142,600
Social Services	675,570	675,570		707,492	707,492	
TOTAL PROGRAM SERVICES	92,183,850	46,019,265	46,164,585	55,972,147	43,168,192	12,803,955







**Macomb
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Action**

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