

# MOVING FORWARD TOGETHER

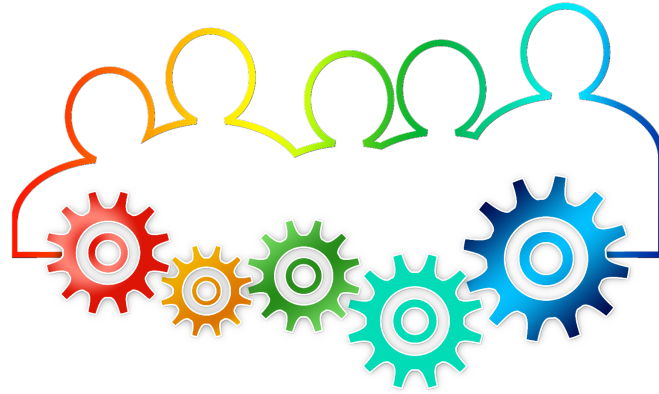
2020-2021 Annual Report



Children & Family Services | Community Services | Senior Services



**Macomb  
Community  
Action**



# UNWAVERING

in our Community Action

## **MISSION**

Persistent action to diminish poverty and promote independence.

## **VISION**

All Macomb County residents achieve their fullest potential and maintain personal stability and security.

## **VALUES & BELIEFS**

### *PEOPLE*

We are a community where no one should have to walk alone.

### *DIVERSITY & INCLUSION*

Embracing diversity and ensuring inclusion strengthens and enriches our community.

### *PERSON-CENTERED SERVICES*

Maximum feasible participation and all persons are treated with dignity and respect.

### *ACCESSIBILITY, EQUITY, AND PARITY*

Barriers to independence exist in our community. Persistent action is required to ensure all persons have opportunities to work toward reaching their fullest potential.

### *ADVOCACY*

To meet our Mission, we encourage collaboration, we inform policy, we impact change.



**HEAD START** Head Start is an early childhood development and education program for income-eligible families. The program provides a range of services for pregnant women and families with children ages 0 - 5. We partner with each family to promote high-quality school readiness at no cost.



**FOOD PROGRAM** The Macomb Food Program provides immediate relief to those in need of food through a network of more than 70 pantries and hunger relief organizations. The program supplies food at no cost to ensure pantry shelves are stocked.



**ACTION CENTERS** Our Action Centers offer services to income-eligible Macomb County residents to diminish poverty and promote independence through rent/mortgage and utility assistance, and other programs.



**COMMUNITY DEVELOPMENT** The Community Services division offers a wide variety of programs to residents and municipalities ranging from transportation services, housing services such as weatherization and rehabilitation, and community development programs. Funding for the various programs includes but is not limited to the US Department of Housing and Urban Development (HUD), the US Department of Energy (DOE), and the US and Michigan Departments of Transportation (DOT and MDOT).



**SENIOR SERVICES** The focus of this division is to support the local senior community with not only food needs but also to address the needs of our growing and diverse senior population. This division is widely known for its most popular program: Meals on Wheels (MOW).

# MACOMB COMMUNITY ACTION ADVISORY BOARD (MCAAB) OFFICERS:

## MCAAB OFFICERS

Chair: **Denise Amenta**

First Vice Chair: **Monica Bihar-Natzke**

Second Vice Chair: **Michael Bruci**

## NEW MCAAB OFFICERS

Chair: **Justin Al-Igoe**

First Vice Chair: **Tanya Blatz**

Second Vice Chair: **Carmen Bordea**

## REPRESENTATIVES FROM THE PUBLIC SECTOR

**Joan Flynn**, City of Warren

**Mark Hackel**, Macomb County Executive, Ex-Officio

**Honorable William Hackel III**, 42nd District Court  
- Division II, New Baltimore

**Matthew Wallace**, Clinton Township

**Tom Kalkofen**, Community Member

**Matthew Micinski**, Community Member

## REPRESENTATIVES FROM THE CONSUMER SECTOR

**Denise Amenta**, Community Member

**Monica Bihar-Natzke**, Community Member

**Michael Bruci**, Consumer

**Robert Combs**, Macomb Food Program Pantry Network

**Carlee Wilson**, Head Start Policy Council chair

## REPRESENTATIVES FROM THE PRIVATE SECTOR

**Justin Al-Igoe**, Macomb St. Clair Workforce  
Development Board

**Tanya Blatz**, U.S. Army Garrison, Detroit Arsenal

**Sara Gold**, United Way for Southeastern Michigan

**Carmen Bordea**, Office of Global Michigan

**Krista Willette**, R.N., M.S.A., Macomb County  
Health Department



**Denise Amenta**  
Board Chair, MCAAB

## THANK YOU FOR YOUR SERVICE

Macomb Community Action is exceptionally grateful for the long service of outgoing Board Chair Denise Amenta.

Serving over 15 years on the Advisory Board, Denise provided advocacy for the County's most vulnerable residents. Prior to her work on MCAAB, Denise served at St. Mark Parish, Warren, in their food pantry. Denise's long-standing commitment to serve those in need and her passion for human service have been an asset to Macomb County and a testament to her values.

As an Advisory Board member, Denise led efforts for Board training and improvements, and actively championed the programs and partnerships that MCA developed to best serve the community.

We thank her for her exceptional leadership on the MCA Advisory Board, and wish her well on her next endeavors.



**Justin Al-Igoe**  
MCAAB Chair

## WE WELCOME NEW MCAAB BOARD CHAIR JUSTIN AL-IGOE TO MACOMB

Justin is the Executive Director of the Macomb/St. Clair Workforce Development Board. He has been employed in various Workforce Development occupations since 2008, and prior to that, he worked for several years on Community Action programs in Washtenaw County. Justin is an Officer in the United States Navy Reserve and has received commendations for his service during deployments to the Middle East and Africa.





**Ernest Cawvey**

Director,  
Macomb Community Action



**Macomb  
Community  
Action**

### **Community Action Promise**

*“Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.”*

Now, more than ever, Community Action Agencies play an essential role in both responding to community crises and investing into prevention to avoid homelessness and hunger among our neighbors. Across the nation, Community Action Agencies have supported residents to endure the pandemic and have provided emergency safety-nets for communities. This year, Macomb Community Action continued to face increased demand for our many services, and together with local governments and community organizations we have helped Macomb County residents to access much-needed support to stay in their homes.

THANK YOU to our staff and partners who played a critical role in helping MCA rise to the challenge of the pandemic and meet the tremendous increase in demand for our services. Our ability to adapt and respond to ongoing and changing community needs is a remarkable accomplishment, made possible by the excellence and collaboration of many organizations. The programs and services we provide were able to adapt to changing community needs thanks to the partnerships and collaboration of countless organizations and volunteers.

Complex challenges like poverty, hunger, and homelessness require collaborative solutions. No single organization can solve these challenges alone. As such, the goal of Community Action is to collaborate across sectors to help us provide services that are greater than the sum of their parts. I am truly humbled by the unwavering dedication from our staff, partners, and community residents across Macomb County that have joined together to help address the needs of our most vulnerable families. In this time of crisis, you have helped provide a light of hope. Thank you for being part of our important work.

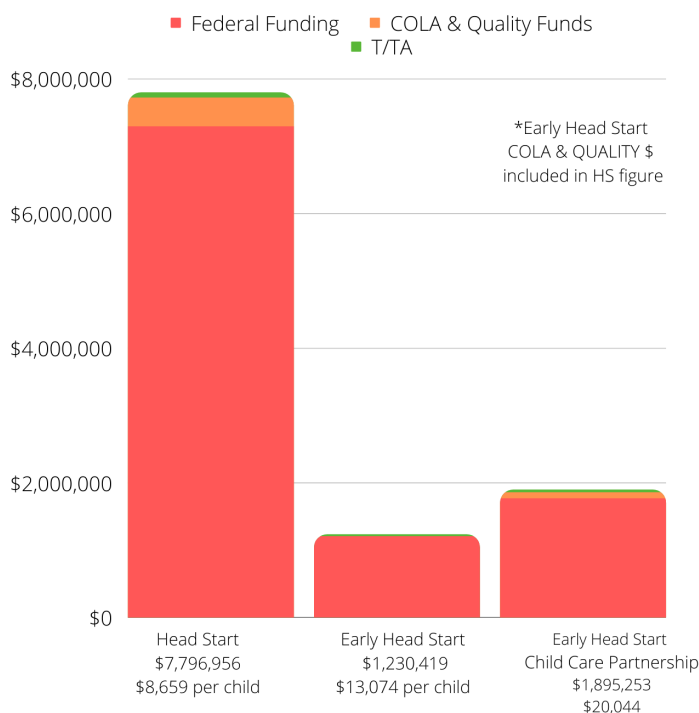


# Children and Family Services

## HEAD START 0-5

Head Start 0-5 is a program designed to serve low-income pregnant women and children birth through school age and their families. School readiness preparation is a focus with health, mental health and disabilities services as the foundation for a child's physical, social and developmental needs.

### Head Start & Early Head Start MAIN FEDERAL GRANTS \$10,922,628



#### OTHER FEDERAL AWARDS:

- COVID CARES Act - (10/1/20 - 8/31/21)**  
 Head Start - **\$739,956**  
 Early Head Start - **\$80,850**  
 Child Care Partnership - **\$77,335**
- Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act**  
**\$307,590** (4/1/21 - 3/31/23)
- AMERICAN RESCUE 4/1/21 through 3/31/23**  
**\$1,530,413** (4/1/21 - 3/31/23)

# Children and Family Services

## HEAD START 0-5

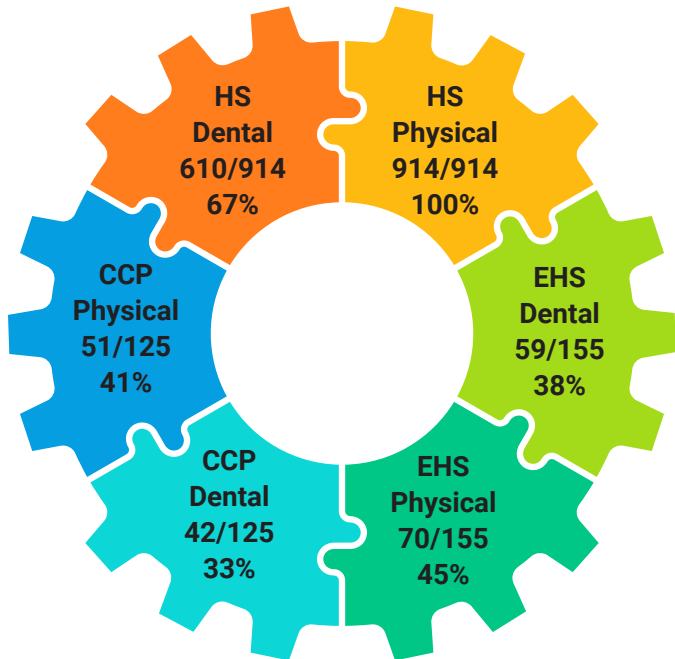
Due to the COVID-19 pandemic, Head Start classrooms were closed and the program moved to remote teaching. Increased family support and involvement included:

- Weekly well-checks by Family & Health Advocates
- Monthly Gleaners food drops
- Monthly diaper & wipe drives
- At home “learning kits”
- Laptop and ipad distribution with VPN capabilities
- New Early Childhood books for classroom and home care libraries

Plante & Moran, PLLC conducted the 2020 Single Audit. The auditors found no material weaknesses nor any deficiencies in the federal Head Start program.

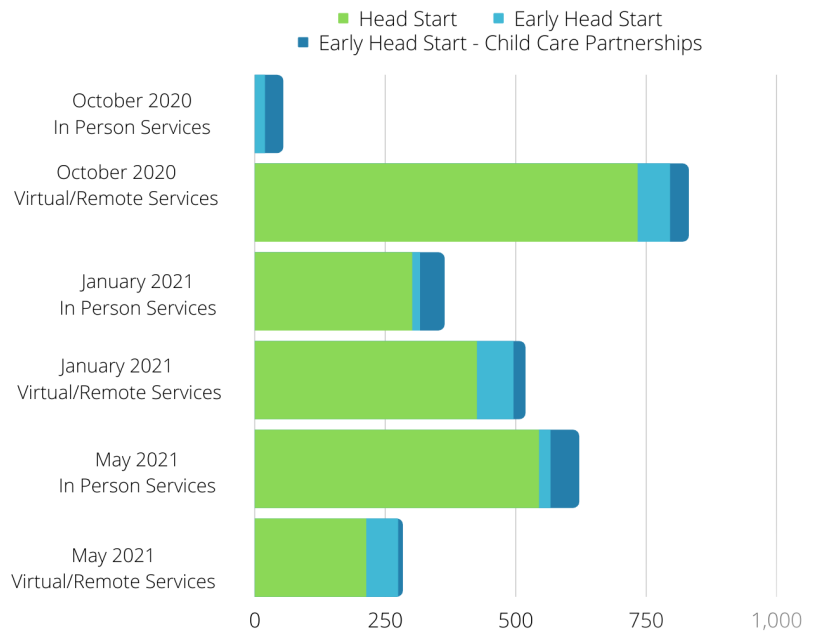
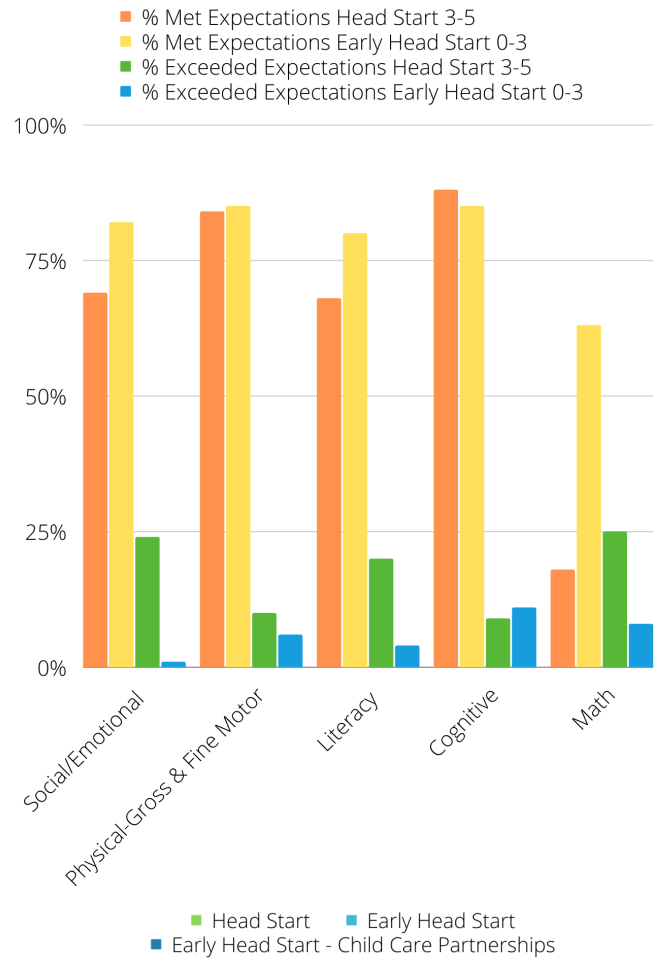
### DENTAL & PHYSICALS

from PIR 2020-2021



### Head Start & Early Head Start

## READINESS GOALS 2020-2021



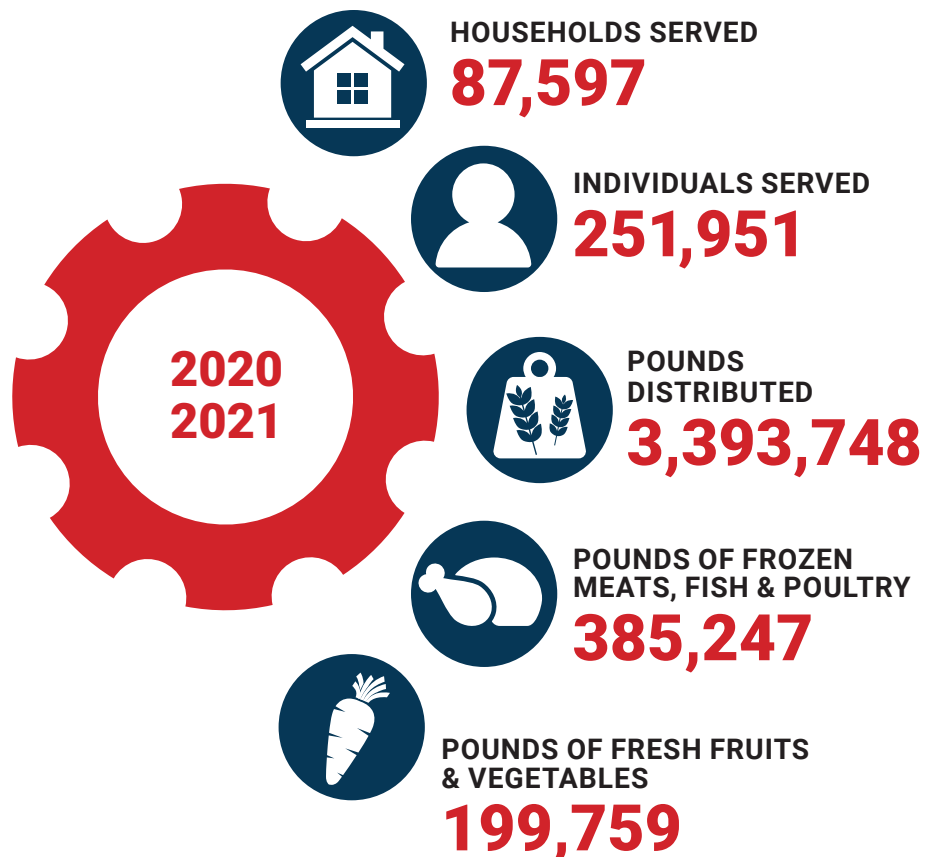


# Children and Family Services **MACOMB FOOD PROGRAM**

Macomb Community Action's response to increased food demand:

- Expansion of freezer and cooler spaces
- Expanded partnership with local ministries and school districts
- Fostered new distribution partners such as "My Care Health Centers" in Warren and Mt. Clemens
- Increased distribution of TEFAP/ Commodities including fresh fruits and vegetables along with dairy products, frozen meats, fish, and poultry

**We responded to the increased food demand by:**







# Community Services

## ACTION CENTERS

### DIRECT ASSISTANCE

Past due rent and mortgage assistance; utility and water bill assistance, burial and funeral assistance

- **654 households** – Community Service Block Grants (CSBG) Coronavirus Aid, Relief, and Economic Security (CARES) Act
- **340 households** – Macomb County CARES Act

### UTILITY ASSISTANCE

- **41 households** – Bureau of Community Action & Economic Opportunity (BCAEO) Michigan Energy Assistance Program (MEAP)

### WATER BILL ASSISTANCE

- **501 households** – Water Residential Assistance Program (WRAP)

### VETERAN ASSISTANCE

- **102 veteran households** – Supportive Services for Veteran Families (SSVF)

### HOUSING ASSISTANCE

- **200 individuals** – United Way for Southeastern Michigan Basic Needs and Winter Relief

### WATER ARREARS ASSISTANCE

- **6,043 households** – WCARES

### TECHNOLOGY ASSISTANCE

- **500 households** – Digital Divide

### CERA - COVID Emergency Recovery Act

- Assisted 1,876 households with basic housing security
- Received over \$52 million from the U.S. Department of Treasury Emergency Rental Assistance program to assist households with rent or utilities
- Processed over 2,772 applications and provided nearly \$14 million of assistance with rent and rent arrears; gas, electric and water utilities; court costs and late fees; and internet assistance stipends
- Partnered with Lakeshore Legal Aid to provide free legal assistance to tenants facing eviction

### Walk for Warmth

- **12** households assisted
- **21** persons assisted
- **\$10,893** – Money provided to residents in assistance

### Show Me the Money Day

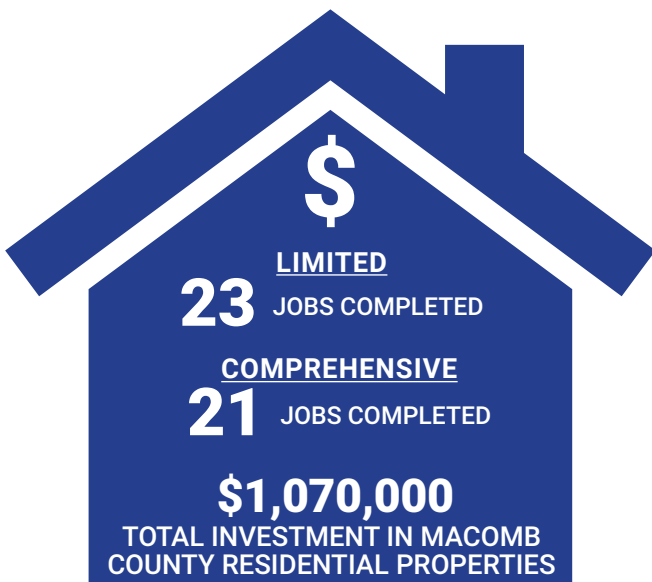
- Virtual - free financial and community resource fair
- April 13, 2021
- Collaboration between Macomb Community Action, MSU Extension and the Community Economic Development Association of MI (CEDAM)
- 9 breakout sessions: Landlord/tenant concerns, Identity theft, Raising Money Smart Kids and Emergency Savings, Disaster Recovery
- 44 participants



# Community Services

## COMMUNITY DEVELOPMENT

### Housing Rehabilitation (CDBG & HOME)



### Community Development Block Grant (CDBG) & CDBG-CoronaVirus (CV):

- ▶ Removal of architectural barriers: Chesterfield Township, Richmond Township, Macomb Township
- ▶ Sidewalk installation: Harrison Township, New Haven
- ▶ Park improvements: Eastpointe

- ▶ Fire department equipment: Eastpointe
- ▶ Public facilities improvements: Richmond Township, Fraser, Center Line
- ▶ Senior programming – Chesterfield Twp, Lenox Twp, Macomb Twp, Ray Twp, Richmond, Shelby Twp, and Utica
- ▶ Large Print Books – Shelby Twp & Utica
- ▶ Dial-A-Ride - Harrison Twp
- ▶ Armada PAL – camp scholarships for income eligible program participants
- ▶ CARE House – counseling and services for victims of abuse
- ▶ Samaritan House & Shelby Lions – food assistance
- ▶ Interfaith Volunteer Caregivers – provide assistance with chores to the elderly
- ▶ Wigs4Kids – wigs for income eligible children that experience hair loss due to illness
- ▶ Macomb Community Action Grass & Snow Program – grass cutting & snow removal for senior citizens
- ▶ Microenterprise assistance program - provided grants to businesses owned by low-income persons that had been negatively impacted by the COVID-19 pandemic

# Community Services

# COMMUNITY DEVELOPMENT

## Emergency Solutions Grant (ESG)

- Support Macomb Community Action, Community Housing Network and Macomb County Rotating Emergency Shelter Team's (MCREST) homelessness prevention program
- Support MCREST, Salvation Army MATTS, and Turning Point shelter operations
- Support MCREST rapid re-housing program

## HOME Investment Partnership Program (HOME)

- Rehabilitation of single family homes
- Acquisition and rehabilitation of tax foreclosed single family homes that will be sold to low-income homebuyers
- Construction of new affordable rental housing

## Weatherization Assistance Program (WAP)

- Households Weatherized: **161**
- Persons assisted: **310**
- WAP funding **\$1,038,898.00**

## Energy Waste Reduction (EWR)

Replace old, inefficient and unsafe furnaces, water heaters and refrigerators.

- Households assisted: **139**
- Persons assisted: **276**
- Rebates invested in Macomb County from utility companies: **\$287,895.00**

## Minor Home Repair (MHR)

- **\$1,000** annually to income eligible seniors, disabled individuals, and households residing in mobile homes to assist with housing repairs
- Households assisted: **164**
- Budget: **\$80,000.00**

## Grass & Snow

- Seasonal assistance with grass cutting and snow removal for eligible persons age 60 and older and/or disabled individuals who are residents of Macomb County
- Households assisted: **312**
- Budget: **\$310,949.00**

## Home Injury Prevention Program (HIPP)

- Households assisted: **318**
  - Safety devices installed **1,347**
  - Modular ramp systems installed **45**
- Budget: **\$73,333.00**

## Water Residential Assistance Program (WRAP) - Conservation & Repairs

- Water audits help customers conserve water by identifying plumbing leaks and minor repairs
- Residents may receive up to **\$1,600** in repairs

## Transportation

In fiscal year 2020-2021  
MCA Transportation provided:

- One-way trips: **4,902**
- Meals on Wheels delivered: **212,746**
- Riders transported: **2,379**
- Total miles: **189,547**
  - Essential Medical Services Program
  - Meals on Wheels Program
  - Veterans Services Program



# Community Services

## SENIOR SERVICES

### Meals on Wheels

Meals on Wheels provided:

- Lunch meals: **348,533**
- Dinner meals: **74,840**
- Weekend Meals: **11,985**
- Shelf stable meals: **14,436**
- Liquid meals (Ensure plus): **2,560**
- Holiday meals: **1,906**
- Q-Boxes (Gleaners boxes): **44 boxes** (each containing 42 meals for a total of 1,848 meals)
- Served **3,254** participants a total of **456,108** meals

### Dining Senior Style

Dining Senior Style served:

- Lunch meals: **47,898**
- Chilled meals: **35,937**
- Served participants: **1,289**

### Adult Day Services, Community Liaison, Handy Helpers, Additional Services/Events

GoldenBerry Day Center:

- Provided **9,017.75** hours of service to **31** participants

The Community Liaison program provided:

- **2241.5** hours of assistance to **2,971** participants

Handy Helpers provided:

- **1054.25** hours of assistance to **427** participants



# FINANCIAL STATEMENT

## Macomb Community Action

### Statement of Revenues and Expenses

|   | 2021<br>Total     | 2021<br>Normal    | 2021<br>COVID     | 2020<br>Total     | 2020<br>Normal    | 2020<br>COVID     |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| <b>REVENUE AND SUPPORT</b>                      |                   |                   |                   |                   |                   |                   |
| Federal Grants                                  | 74,065,863        | 27,901,278        | 46,164,585        | 37,805,797        | 25,398,097        | 12,407,700        |
| State Grants                                    | 2,146,034         | 2,146,034         |                   | 1,960,528         | 1,960,528         |                   |
| Local   | 4,142,963         | 4,142,963         |                   | 4,054,200         | 4,054,200         |                   |
| Private Resources                               | 4,561,264         | 4,561,264         |                   | 4,868,469         | 4,472,214         | 396,255           |
| Changes in Fund Balance                         | 557,453           | 557,453           |                   | 607,288           | 607,288           |                   |
| In-kind   | 6,710,273         | 6,710,273         |                   | 6,675,865         | 6,675,865         |                   |
| <b>Total Revenue and Support including CSBG</b> | <b>92,183,850</b> | <b>46,019,265</b> | <b>46,164,585</b> | <b>55,972,147</b> | <b>43,168,192</b> | <b>12,803,955</b> |
| <b>PROGRAM SERVICES:</b>                        |                   |                   |                   |                   |                   |                   |
| <b>Administrative Programs</b>                  |                   |                   |                   |                   |                   |                   |
| County CARES<br>- Vulnerable Populations        |                   |                   |                   | 5,515,881         |                   | 5,515,881         |
| <b>Children and Family Services</b>             |                   |                   |                   |                   |                   |                   |
| Head Start Programs                             | 16,822,265        | 14,444,603        | 2,377,662         | 14,271,112        | 14,183,777        | 87,335            |
| Food Programs                                   | 5,855,220         | 5,855,220         |                   | 5,633,421         | 5,480,827         | 152,594           |
| <b>Community Services</b>                       |                   |                   |                   |                   |                   |                   |
| Community Development                           | 13,519,513        | 9,723,792         | 3,795,721         | 11,323,326        | 9,651,600         | 1,671,726         |
| Action Center Programs                          | 43,222,860        | 3,231,658         | 39,991,202        | 6,791,094         | 1,932,275         | 4,858,819         |
| Weatherization Programs                         | 2,298,486         | 2,298,486         |                   | 2,185,345         | 1,840,345         | 345,000           |
| Transportation                                  | 896,903           | 896,903           |                   | 818,388           | 818,388           |                   |
| Home Injury Prevention,<br>Grass/Snow Programs  | 623,868           | 623,868           |                   | 565,654           | 565,654           |                   |
| <b>Senior Services</b>                          |                   |                   |                   |                   |                   |                   |
| Nutrition Programs                              | 4,957,585         | 4,957,585         |                   | 4,617,859         | 4,475,259         | 142,600           |
| Social Services                                 | 675,570           | 675,570           |                   | 707,492           | 707,492           |                   |
| <b>TOTAL PROGRAM SERVICES</b>                   | <b>92,183,850</b> | <b>46,019,265</b> | <b>46,164,585</b> | <b>55,972,147</b> | <b>43,168,192</b> | <b>12,803,955</b> |







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